BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing Post-2003 Low-Income Assistance Programs.

And Related Matters

R.04-01-006 (Filed January 8, 2004)

Application 05-06-005 Application 05-06-019 Application 05-06-012 Application 05-06-013

SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT – MONTHLY STATUS REPORT FOR AUGUST 2005

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Dated: September 21, 2005

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<u>SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT -</u> <u>MONTHLY STATUS REPORT FOR AUGUST 2005</u>

Southern California Edison Company ("SCE") hereby submits a status report describing its activities for the Low-Income Energy Efficiency ("LIEE") and California Alternate Rates for Energy ("CARE") low-income assistance programs for August 2005. This monthly report includes a narrative that highlights the recent activities that SCE has undertaken to implement its low-income assistance programs and to leverage SCE's program with the services provided by Low Income Home Energy Assistance Programs ("LIHEAP") providers.

SCE has worked with the other California utilities, the Energy Division, and the Office of Ratepayer Advocates ("ORA") in developing the format for this report and the accompanying tables. This report includes tables detailing SCE's August 2005 activities, as well as certain summary tables as requested by the Commission. All of these tables comply with the information requested in Ordering Paragraphs 14 and 17 of Decision 01-05-033, issued on May 3, 2001, as well as supplemental information requested by the Commission. The August 2005 tables are also submitted in accordance with the direction received from the Energy Division and the ORA on a May 22, 2002, conference call with the Joint Utilities in which it was determined that for certain months, the utilities should file an abbreviated set of tables, but on a quarterly

basis, the utilities are to file a full set of tables. This month, SCE is filing the abbreviated set of tables which includes Tables 1, 4, 6, 10, 11, 11a, 11b, and 16. As the information in these tables is dynamic, the figures submitted herein supersede results reported in prior months. Also, since SCE has no remaining SBX1 5 funds, SCE has revised many of the tables to eliminate columns that had previously contained SBX1 5 information.

I.

NARRATIVE

A. <u>Description of SCE's Activities for LIEE</u>

In 2004, SCE strengthened the delivery of comprehensive services to low-income customers by maintaining an informed and experienced group of providers. August 2005 activities have continued that approach and reflect the new eligibility guidelines and eligible measures reflected in D.03-11-020. The following information reflects some of the measures completed and expensed in August 2005. For August 2005, SCE hereby reports on the paid installation of measures including 246 permanent evaporative coolers 5,200 indoor compact fluorescent light bulbs, and 1,920 energy-efficient refrigerators.

In addition to the service delivery work completed in August 2005, SCE completed 638 assessments of customer homes and provided education to 7,332 customers.

1. LIEE Outreach and Leveraging Efforts

In 2005, SCE continues to permit any LIHEAP agency to leverage funds from the State Department of Community Services for installation of refrigerators provided at no cost by SCE with LIEE funds. SCE's LIEE contracts with LIHEAP agencies include requirements that refrigerators must be installed in SCE customer homes and completed applications must be returned. Other LIHEAP providers are contacted by phone and mail to provide them with information on this leveraging opportunity. SCE and SoCalGas have established a cooperative working relationship over the years. SCE continues to refer all customers receiving electric

measures and whose assessment indicates gas space heating and three eligible weatherization measures to SoCalGas.

2. Bulk Purchasing

SCE continues to competitively bid the purchase of energy-efficient refrigerators. By purchasing these appliances in bulk, SCE exercises a level of control over inventory that may not otherwise be possible. Contract terms are usually beneficial to SCE service providers. For example, refrigerators are shipped in small quantities and are warehoused in a number of locations convenient to service providers. Finally, SCE is able to obtain the best price possible through a competitive bid process.

B. <u>Description of SCE's Activities for CARE</u>

Through August, 15,269 customers were enrolled in the CARE program as a result of the March 2005 direct-mail marketing effort.

Moreover in August, SCE partnered in numerous CARE outreach activities that targeted SCE's hard-to-reach customer base in conjunction with SCE's Consumer Affairs Department and Equal Opportunity. SCE also attended Lights! Power! Action!: An Energy Expo on August 17, 2005. This event was attended by Southern California Gas Company, LADWP, Flex Your Power, the California Public Utilities Commission, and recycling and solar vendors. CARE applications were distributed to many event attendees.

As part of the CARE Capitation Program, 22 agencies/organizations submitted 254 applications in August. Of these, 152 customers were enrolled, 86 were found to be existing CARE enrollees and 16 applications were rejected. A total of \$1,822.00 was paid out as part of the Capitation Program in August 2005.

SCE's multi-lingual efforts produced 978 applications in August with 729 of those applications resulting in new CARE enrollments. SCE continues to share enrollment data with SoCalGas and Southwest Gas.

As of August 31, 2005, a total of 951,947 customers were participating in the CARE

program. SCE's total number of customers participating in CARE has dropped slightly since the first of the year. This is due primarily to the failure of existing customers to recertify after 2 years. SCE is working to develop new approaches that will increase customer response to recertification requests, thus reducing the customers that drop-off the CARE rate. Based on SCE's revised estimates of eligible customers as submitted to the Commission in Table 16 of this report, SCE's current enrollment equates to a penetration rate of approximately83%.

1. Outreach Provided to California Indian Tribes So That Compliance With SBX1 5 Section 5(j) Can Be Monitored

SCE continues to work with the Southern California Indian Center in 2005 to provide important outreach to underserved Native Americans.

2. <u>Discussion of SCE's 2004/2005 CARE Program and Outreach Plan</u>

SCE implemented a far reaching media campaign in 2003 and continued that successful approach in 2004. SCE is continuing this outreach in 2005 since direct mail will always be an important component of SCE's efforts. In October and November 2004, SCE mailed 530,000 CARE direct mail pieces to targeted customers. Over 32,000 customers were enrolled in the CARE Program through this mailing. SCE mailed 440,000 CARE direct mail pieces in March 2005 to targeted customers and has processed 18,405 CARE applications. Of the applications processed, 15,269 new customers were enrolled in CARE.

SCE continues to expand grassroots efforts through strategic alliances. SCE also plans to develop additional data systems and enhancements to CARE applications to improve the infrastructure of the system used to process applications and recertification documents.

In addition to implementing the high level marketing campaign and improving the infrastructure of the application processing/recertification/ verification process, SCE will fund the cost recovery for Phase II of the Low-Income Needs Assessment. SCE believes increased marketing and communication to multi-lingual customers is consistent with Commission policy and should lead to increased CARE enrollment.

SCE conducted an Ethnic Awareness Survey to assess the effectiveness of its CARE ethnic advertising among residential customers in five ethnic segments: Hispanic, Chinese, Korean, Vietnamese and African American. Key findings show CARE is the most recalled SCE program among ethnic market customers and the majority of ethnic market customers (58%) prefer that information regarding CARE be provided only in their primary language.

3. 2005 Cool Centers

SCE contacted its active existing Cool Center operators to discuss program changes that were directed by the Commission in D.05-04-052. All program operators have declined participation in 2005 due to the new limitations on eligible expense categories for reimbursement and concern over income qualifying Cool Center attendees. Based on the input received to date from the existing active contractors, SCE will not operate the Cool Center program in 2005, absent revisions to the policy directives outlined in D.05-04-052.

II.

CONCLUSION

SCE appreciates this opportunity to provide the Commission with updated information about the successes SCE has achieved in its LIEE and CARE programs through the Rapid Deployment effort.

Respectfully submitted,

MICHAEL D. MONTOYA LARRY R. COPE

By: Larry R. Cope

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September 21, 2005

Table 1 - LIEE Program Expenses – Southern California Edison - As of August 31, 2005

	Electric	Electric YTD	Budget	% YTD / Budget
LIFED	D. D	Base Program	Base Program [1]	D. D.
LIEE Program:	Base Program	Jan to Date	Base Program	Base Program
A	В	W	AI	AU
Energy Efficiency				
- Gas Appliances	\$ -	\$ -	\$ -	n/a
- Electric Appliances [2]	\$ 2,600,234	\$ 8,589,076	\$ 20,971,520	41%
- Weatherization	\$ 121,557	\$ 172,175	\$ 394,450	44%
- Outreach & Assessment	\$ 136,830	\$ 994,607	\$ 2,817,745	35%
- In Home Energy Education	\$ 74,607	\$ 177,357	\$ 518,400	34%
- Education Workshops	\$ -	\$ -	\$ -	n/a
Energy Efficiency TOTAL	\$ 2,933,227	\$ 9,933,215	\$ 24,702,115	40%
Landlord Rebate Pilots				
- Refrigerator	\$ -	\$ -	\$ -	0%
- A/C Replacement - Room	\$ -	\$ -	\$ -	0%
- A/C Replacement - Central	\$ -	\$ -	\$ -	0%
Pilots				
- Pilot (A)	\$ -	\$ -	\$ -	0%
- Pilot (B)	\$ -	\$ -	\$ -	0%
Total Pilots	\$ -	\$ -	\$ -	0%
Training Center	\$ -	\$ -	\$ 20,000	0%
Inspections	\$ 15,577	\$ 102,231	\$ 555,000	18%
Advertising	\$ -	\$ -	\$ 15,000	0%
M&E Studies	\$ (40,390)	\$ (15,773)	\$ 195,000	-8%
Regulatory Compliance	\$ 3,719	\$ 34,951	\$ 70,000	50%
Other Administration	\$ 164,606	\$ 992,232	\$ 1,772,885	56%
Indirect Costs*	\$ 25,025	\$ 170,126	n/a	n/a
Oversight Costs	·			
- LIAB PY Past Year	\$ -	\$ -	\$ -	n/a
- LIAB PY Present Year	\$ -	\$ -	\$ -	n/a
- CPUC Energy Division	\$ -	\$ 23,576	\$ 70,000	34%
Total Oversight Costs	\$ -	\$ 23,576	\$ 70,000	34%
TOTAL COSTS	\$ 3,101,763	\$ 11,240,559	\$ 27,400,000	41%

Appl. = Appliances

Base = Authorized + Carryover

YTD = Jan 2004 through current month

^{*} Indirect costs are not charged to the LIEE program

Table 4 - LIEE Measure Installations - Southern California Edison - As of August 31, 2005

Measures	Units	1	on - As of August 3	YTD		
		Completed and Expensed	Completed but not Expensed	Initiated but not Completed	Completed and Expensed	
		Base	Base	Base	Base Jan to Date	
А	В	С	G	κ	Р	
Furnaces						
- Repair - Gas	Each					
- Replacement - Gas	Each					
- Repair - Electric	Each					
- Replacement - Electric	Each					
Infiltration & Space Conditioning.						
- Duct Repair	Home					
- Cover Plates/Gaskets	Home	268	67		633	
Weatherization						
- Evaporative Cooler/Air Cond. Covers	Home	35			5	
- Attic Insulation	Home	2			· · · · · · · · · · · · · · · · · · ·	
- Water Heater Blanket	Each	151	10		16	
- Low Flow Showerhead	Each	159	74		558	
- Weatherstripping	Home	148	58		419	
- Caulking	Home	28	9		5:	
- Minor Home Repairs	Home	105	67		33	
- Attic Access Weatherstripping	Home					
- HVAC Air Filter Replacement	Home			•		
Water Heater Savings				1		
- Water Heater Pipe Wrap	Home	1			11	
- Faucet Aerators	Each	565	148		1,269	
- 1 adect / terators	Lacii	302	140		1,20	
Miscellaneous Measures	Each	32	ģ		59	
Downson out Even quetive Coolens	Each	246	295		1,02	
Permanent Evaporative Coolers Portable Evaporative Coolers	Each	240	29.		1,02.	
Totable Evaporative Coolers	Lacii					
Compact Fluorescents (indoor)	Each	5,200	3,731		85,124	
Compact Fluorescents (outdoor)	Each	38	43		14:	
Refrigerators	Each	1,920	1,467		12,478	
Landlord Rebate Pilots						
- Refrigerators						
- Air Conditioner Replacement - Room						
- Air Conditioner Replacement - Central						
Pilots - Rapid Deployment				1		
- Air Conditioner Replacement - Room	Each	19	ý		10:	
- Air Conditioner Replacement - Central	Each	10			10.	
- Duct Sealing and Repair	Home					
- Whole House Fans	Each					
- Water Heater Replacement - Gas	Each					
- Water Heater Replacement - Electric	Each					
- Set-back Thermostats	Each					
- Evaporative Cooler Maintenance	Each					
Energy Education						
- Outreach & Assessment	Home	638	668		8,903	
- In-Home Education	Home	7,332	7,853		15,185	
- Education Workshops	_					
- Home Weatherized	Home	294	67		71:	
- Home Treated	Home	9,978	10,842		34,598	

YTD = Jan 2005 through current month

Table 6 - CARE Program Expenses - Southern California Edison - As of August 31, 2005

		rent Month	- 8	Electric YTD			- As of Aug	Budget		% \	/TD / Buc	lget
	Base Prog	ram		Base Prog	gram	Total	Base Pro	ogram		Base Prog	ram (PGC)	
	CARE	[1] Other	Total	Jan to Date	*Other	Jan to Date	CARE	*Other	Total	CARE	*Other	Total
A	В		D				AA		AD	AJ		AM
Outreach												
- Capitation Fees	8,799	-	8,799	71,367	-	71,367	120,000	-	120,000	59%	n/a	59%
- Automatic Enrollment	797		797	25,946		25,946	60,000	-	60,000	43%	n/a	43%
- Other Outreach	296,738		296,738	916,393	_	916,393	1,588,500		1,588,500	58%	n/a	58%
Total Outreach	306,333	_	306,333	1,013,707	-	1,013,707	1,768,500	_	1,768,500	57%	n/a	57%
Processing/Certification/Verification	37,945	-	37,945	390,135	_	390,135	600,000		600,000	65%	n/a	65%
Billing System /Programming	35,068	-	35,068	174,994	_	174,994	557,000		557,000	31%	n/a	31%
Pilots	,					·						
- 2005 Cool Center	(3,143)	-	(3,143)	19,362	_	19,362	19,500		19,500	99%	n/a	99%
- Pilot (B)	,	-			_					n/a	n/a	n/a
Total Pilots	(3,143)	-	(3,143)	19,362	_	19,362	19,500	_	19,500	99%	n/a	99%
Measurement & Evaluation	2,203		2,203	113,535	_	113,535	58,000	_	58,000	196%	n/a	196%
Regulatory Compliance [2]	3,198		3,198	30,314	_	30,314	50,000		50,000	61%	n/a	61%
Other Administration [3]	21,554		21,554	297,973	_	297,973	1,063,300		1,063,300	28%	n/a	28%
Indirect Costs (P&B)		25,144	25,144		\$211,513	211,513		n/a		n/a	n/a	n/a
Oversight Costs												
- LIAB Start-up			_		_					n/a	n/a	n/a
- LIAB PY Past Year**					-					n/a	n/a	n/a
- LIAB PY Present Year**			_		_					n/a	n/a	n/a
- CPUC Energy Division [4]			_	63,644	-	63,644	82,700	-	82,700	77%	n/a	77%
Total Oversight Costs		-		63,644	_	63,644	82,700	-	82,700	77%	n/a	77%
TOTAL PROGRAM COSTS	403,157	25,144	428,301	2,103,664	211,513	2,315,177	4,199,000	-	4,199,000	50%	n/a	55%
CARE Rate Discount	24,215,537	_	24,215,537	117,098,755	-	117,098,755	168,100,000	-	168,100,000	70%	n/a	70%
Service Establishment Charge Discount												
T. ID												
Total Program Costs & Customer Discounts	\$24,618,694	\$25,144	\$24,643,838	\$119,202,418	\$211,513	\$119,413,931	\$172,299,000	n/a	\$172,299,000	69%	n/a	69%

^[1] Includes CARE activities absorbed by non-CARE funding sources.

Note: With the implementation of post PROACT rates on August 1, 2003, the 1-cent and 3-cent surcharge exemptions no longer are separate from the CARE discount. CARE customers continue to receive a discount in excess of the mandated 20%, based on post-PROACT rates adopted in D.03-07-029, but the full cost of this discount is now included in rates for recovery from other customers.

^[2] Includes Regulatory & Compliance and Law.

^[3] Includes program management labor, overheads, and information technology support.

^[4] Includes only invoices received from the Public Utilities Commission for LIEE reimbursements - 70% allocated to CARE and 30% to other LIEE.

					TABLE 10					
	CARE Enrollment, Recertification, and Attrition - Southern California Edison									
					August 2005					
	A	В	C	D	E	F	G	Н	I	J
	Gross		Gross Enrollment	Gross						
	Enrollment	Gross	Other Sources	Current					Adjusted Net	
	From	Enrollment	(Not Including	Month	Gross Enrollment	Total Gross		Net	Enrollment = Net	
	Automatic	From	Recertification	Enrolled	From	Enrollment	Attrition	Enrollment	Enrollment -	Total CARE
	Enrollment 1	Capitation	Enrollment)	A+B+C	Recertification ²	D+E	(Drop Offs)	F-G	Recertification H-E	Participants
January	2,823	123	23,929	26,875	38,825	65,700	22,527	43,173	4,348	978,553
February	2,428	158	19,848	22,434	53,689	76,123	29,688	46,435	-7,254	971,299
March	2,249	171	22,868	25,288	49,034	74,322	39,310	35,012	-14,022	957,277
April	1,721	222	31,686	33,629	20,278	53,907	31,119	22,788	2,510	959,787
May	2,027	143	19,271	21,441	17,097	38,538	20,897	17,641	544	960,331
June	1,430	169	22,601	24,200	19,604	43,804	25,336	18,468	-1,136	959,195
July	675	159	25,560	26,394	22,707	49,101	19,022	30,079	7,372	966,567
August	3,065	152	21,983	25,200	36,582	61,782	39,820	21,962	-14,620	951,947
September										
October						·				
November										
December										
Totals	16,418	1,297	187,746	205,461	257,816	463,277	227,719	235,558	-22,258	

Notes:

 $^{^{\}rm 1}$ Includes enrollment from data exchages with SoCalGas, Southwest Gas, and State CSD.

² Recertifications completed regardless of month requested.

Table 11 - CARE Standard Program Random Verification Results - Southern California Edison - August 2005

	Total CARE Population less Capitation Enrollments	Participants Requested to Verify	% of Population Total	Participants Dropped (No Response)	Participants Dropped (Verified as Ineligible)	Total Dropped ¹	% Dropped through Verification	% of Total Population Dropped
January-05	978,430	696	0.07%	514	15	529	76.01%	0.05%
February-05	971,141	607	0.06%	379	28	407	67.05%	0.04%
March-05	957,106	745	0.08%	436	26	462	62.01%	0.05%
April-05	959,565	674	0.07%	427	33	460	68.25%	0.05%
May-05	960,188	1,877	0.20%	1,151	66	1,217	64.84%	0.13%
June-05	959,026	665	0.07%	404	28	432	64.96%	0.05%
July-05	966,408	612	0.06%	23	14	37	6.05%	0.00%
August-05	951,795	784	0.08%	3	9	12	1.53%	0.00%
September-05								
October-05								
November-05								
December-05								
Total YTD PY2005	951,795	6,660	0.70%	3,337	219	3,556	53.39%	0.37%

¹ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a customer to respond.

Table 11A - CARE SBX1 5 Outreach Verification Results - Southern California Edison - August 2005

	Total SBX1 5 Outreach Enrollment	Participants Requested to Verify	% of Outreach Total	Participants Dropped (No Response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Verification ¹	% of Total SBX1 5 Population Dropped
1 05	122		0.000/				0.000/	0.000/
January-05			0.00%	0	0	0	0.00%	0.00%
February-05		0	0.00%	0	0	0	0.00%	0.00%
March-05		3	1.75%	2	0	2	66.67%	1.17%
April-05	222	6	2.70%	4	0	4	66.67%	1.80%
May-05	143	9	6.29%	8	0	8	88.89%	5.59%
June-05	169	0	0.00%	0	0	0	0.00%	0.00%
July-05	159	0	0.00%	0	0	0	0.00%	0.00%
August-05	152	1	0.66%	0	0	0	0.00%	0.00%
September-05								
October-05								
November-05								
December-05								
Total YTD PY2005	1,297	19	1.46%	14	0	14	0.00%	1.08%

¹ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a customer to respond.

Table 11B - Combined CARE Standard Program and SBX1 5 Outreach Verification Results - Southern California Edison - August 2005

	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (No Response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Verification ¹	% of Total Population Dropped
January-05	978,553	696	0.07%	514	15	529	76.01%	0.05%
February-05	971,299	607	0.06%	379	28	407	67.05%	0.04%
March-05	957,277	748	0.08%	438	26	464	62.03%	0.05%
April-05	959,787	680	0.07%	431	33	464	68.24%	0.05%
May-05	960,331	1,886	0.20%	1,159	66	1,225	64.95%	0.13%
June-05	959,195	665	0.07%	404	28	432	64.96%	0.05%
July-05	966,567	612	0.06%	23	14	37	6.05%	0.00%
August-05	951,947	785	0.08%	3	9	12	1.53%	0.00%
September-05								
October-05								
November-05								
December-05								
Total YTD PY2005	951,947	6,679	0.70%	3,351	219	3,570	53.45%	0.38%

¹ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a customer to respond.

			TABLE	16			
CARE PARTICIPATION COMBINED RURAL & URBAN - SOUTHERN CALIFORNIA EDISON - AS OF AUGUST 31, 2005							
A	В	С	D	E	F	G	Н
		Monthly	Monthly				
2005		Enrolled	Enrolled By	Total		Total # of	
2003	Estimated	by	Non-	Enrolled by	YTD	CARE	Penetration
	Eligible	Capitation	Capitation	Month	Enrolled	Participants	Rate
January	1,137,644	123	26,752	26,875	26,875	978,553	86%
February	1,137,644	158	22,276	22,434	49,309	971,299	85%
March	1,137,644	171	25,117	25,288	74,597	957,277	84%
April	1,143,649	222	33,407	33,629	108,226	959,787	84%
May	1,143,649	143	21,298	21,441	129,667	960,331	84%
June	1,143,649	169	24,031	24,200	153,867	959,195	84%
July	1,145,339	159	26,235	26,394	180,261	966,567	84%
August	1,145,339	152	25,048	25,200	205,461	951,947	83%
September							
October							
November							
December							

CERTIFICATE OF SERVICE

I hereby certify that, pursuant to the Commission's Rules of Practice and Procedure, I have this day served a true copy of SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT - MONTHLY STATUS REPORT FOR AUGUST 2005 on all parties identified on the attached service list(s). Service was effected by one or more means indicated below:

Transmitting the copies via e-mail to all parties who have provided an e-mail address. First class mail will be used if electronic service cannot be effectuated.
Placing the copies in sealed envelopes and causing such envelopes to be delivered by hand or by overnight courier to the offices of the Commission or other addressee(s).
Placing copies in properly addressed sealed envelopes and depositing such copies in the United States mail with first-class postage prepaid to all parties.
Directing Prographics to place the copies in properly addressed sealed envelopes and to deposit such envelopes in the United States mail with first-class postage prepaid to all parties.

Executed this **21st day of September**, **2005**, at Rosemead, California.

Christine Sanchez
Project Analyst
SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue Post Office Box 800 Rosemead, California 91770